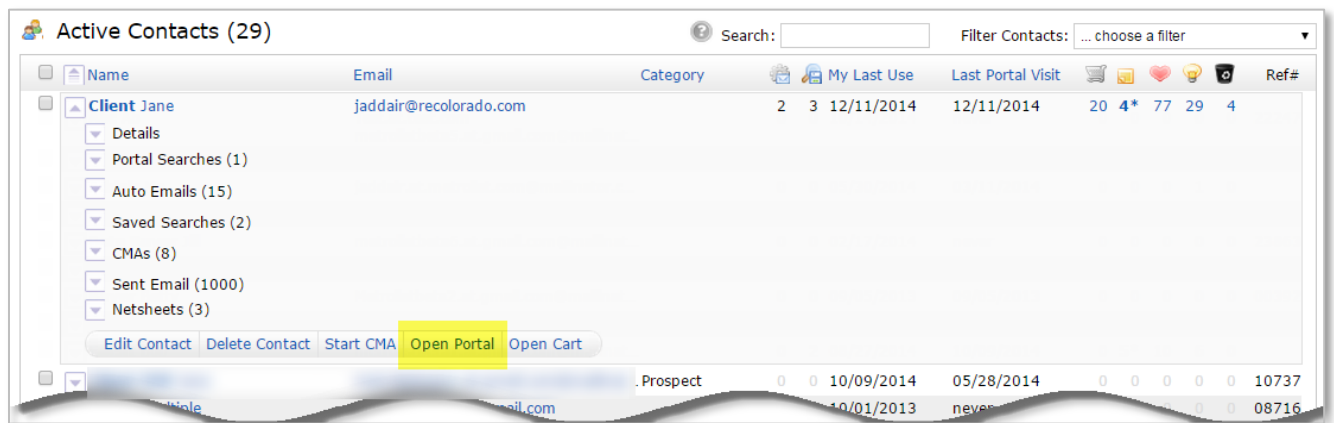
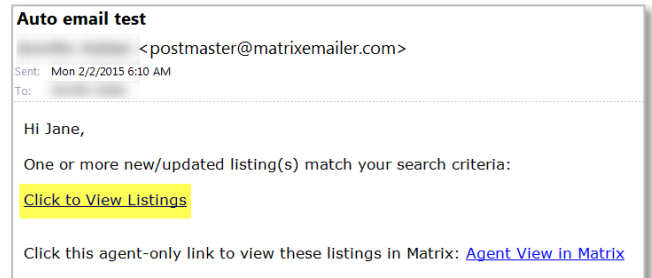


## Rating Listings on Behalf of Clients

- We continue to improve Matrix based on your feedback. Some brokers have requested the ability to rate properties as favorites, possibilities, or discards on behalf of their clients. This would help them track a client's preferences when that client is not using their client portal.
- You'll now have the ability to rate properties when viewing a client's portal in BCC mode, either by using the **Click to View Listings** link when receiving the BCC email, or by clicking **Open Portal** from your contact list.



- Considerations:
  - This capability is not available when viewing listings within Matrix. It is only available when viewing the portal in BCC mode.
  - There is no way to tell if the property was rated by the client or the broker. If you are going to take advantage of this functionality, you should be careful to ensure you are not overwriting any changes made by the client in their portal.